

SECTION 1

The following is a guide for a minimum recommended setup when accessing the DFSA **Electronic Prudential Reporting System (EPRS)**.

If you experience problems accessing or attempting to log on to the EPRS application you should confirm with your IT Department that your computer settings adhere to the following minimum setup before contacting the DFSA:

Computer processor

- Intel Pentium running at 200 MHz or equivalent (Intel Pentium 2 running at 400 MHz recommended)

Operating system

- Windows XP or Windows 7

Browser

- Internet Explorer v6.x, v7.x, v8.x or v9.x
- Pop-up blocker must be turned **OFF** while using EPRS

Monitor

- 1024 x 768 screen resolution

Memory

- 128MB RAM recommended for Windows XP / 7

Printer

- Any compatible printer – Required to print hard copies of your returns

Internet Connection

- Minimum recommended 256KB line
 - Note: as this application will be accessed via the internet, the stability and speed of your internet connection, firewalls and proxy settings may cause a variance in performance.

Client Tools

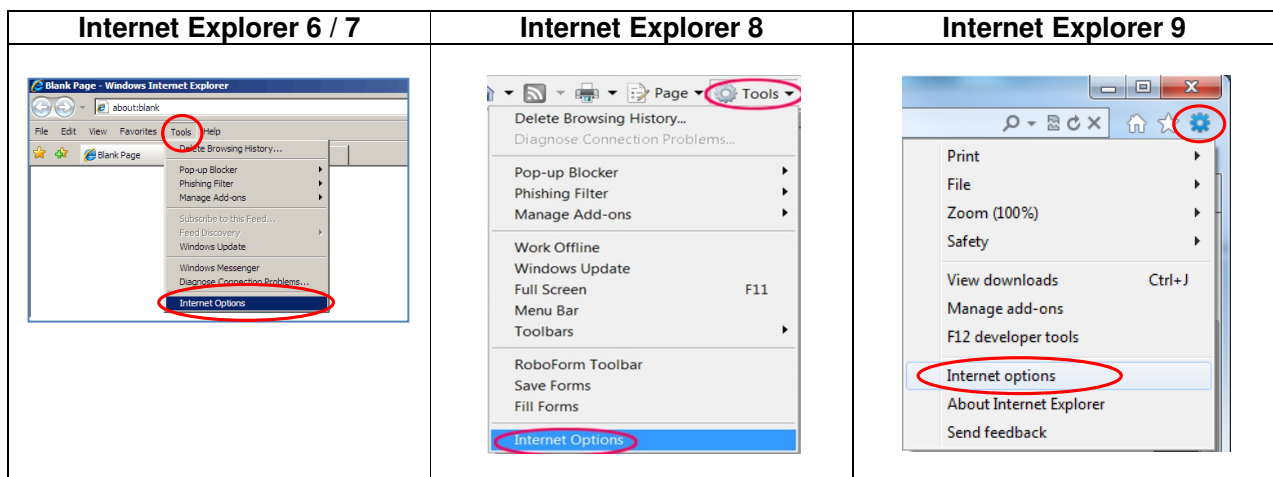
- Adobe Acrobat Reader – this will enable you to view and print the reports. More information on Adobe can be found at www.adobe.com

SECTION 2

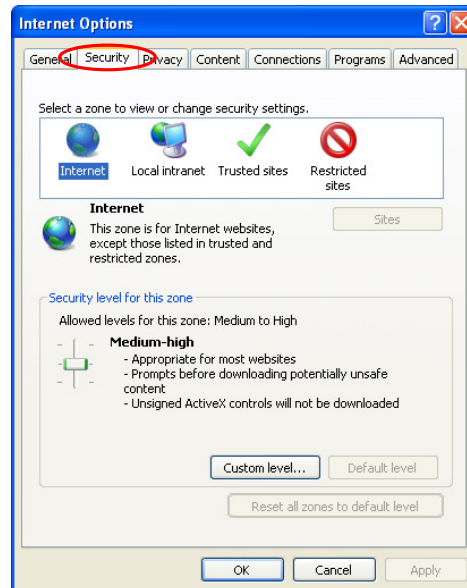
** IMPORTANT CLIENT CONFIGURATION **

The following change must be made to your computer in order to use the 'Navigate' button in all versions of Internet Explorer.

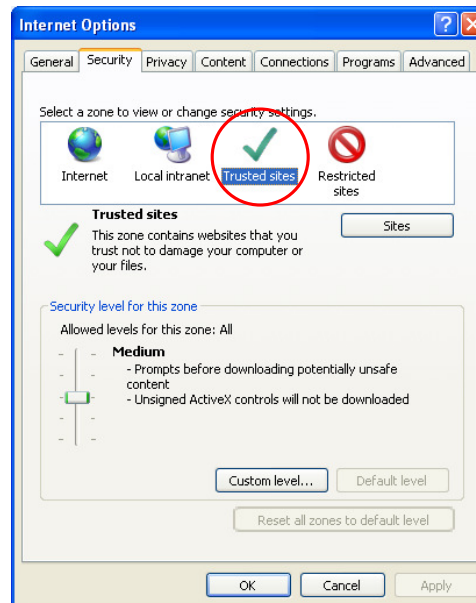
1. Within Internet Explorer click on 'Tools' -> 'Internet Options':



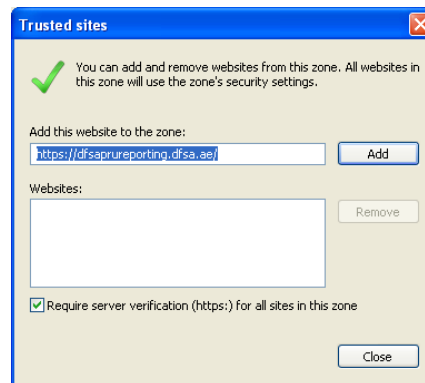
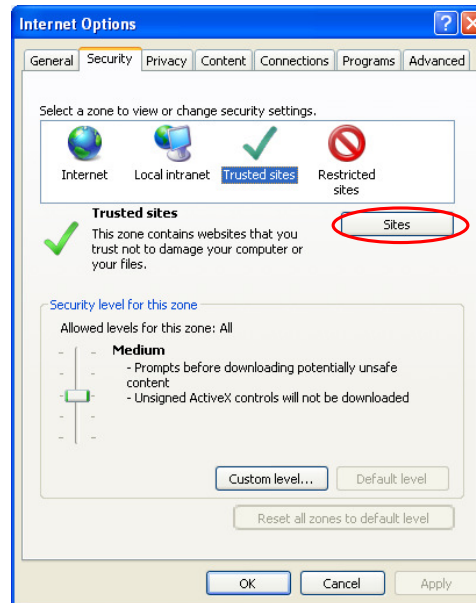
2. Click on the **'Security'** tab:



3. Click on **'Trusted Sites'**:



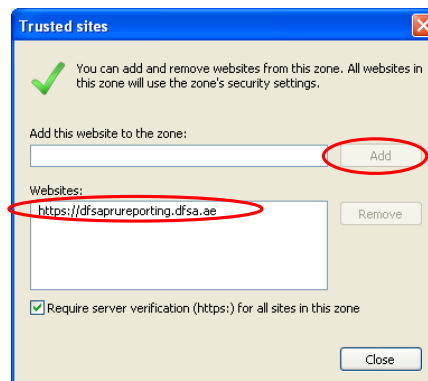
4. Click on **'Sites'** – new pop up message box should appear:



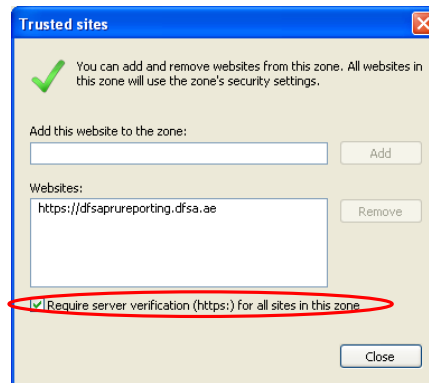
5. In the **'Add this website to the zone:'** ensure the following is entered:

https://dfsapureporting.dfsa.ae/

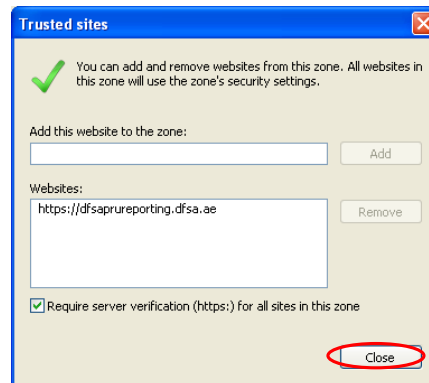
6. Click on **'Add'**, the URL will now be added to websites:



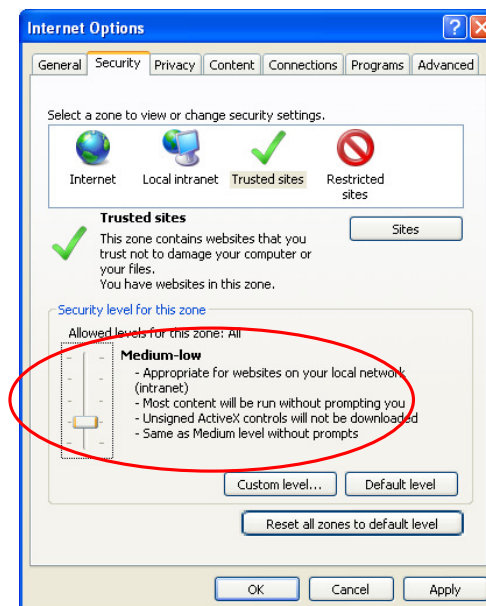
7. Ensure **'Require server verification (https://) for all sites in this zone'** tick box is ticked:



8. Click on **'Close'**:



9. Change the **'Security level for this zone'** slider to **'Medium-Low'**:



10. Click on **'OK'**