



Dubai Financial
Services Authority

Level 13, The Gate
P.O. Box 75850, Dubai, UAE.
Tel: +971 (0)4 362 1500
Fax: +971 (0)4 362 0801
Email: info@dfsa.ae

Complaints against the DFSA

Your Details

Mr/Mrs/Ms (Please delete as appropriate)

Forename:

Surname:

Entity:

Address:

E-Mail:

Home Tel:

Work Tel:

Mobile:

Fax:

Complaint against the DFSA or DFSA employees

(Please tick one only)

- Complaint is against the DFSA
- Complaint is against a DFSA employee

Confidentiality

All complaints are received in the strictest of confidence. However, in assessing your complaint it will be necessary to contact the person you have complained about.

Do you consent to the DFSA disclosing your name to the person you have complained about? *(Please Tick)*

- Yes
- No



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Subject of Complaint

Mr/Mrs/Ms (Please delete as appropriate)

Forename:

Surname:

Nature of complaint

Please describe what has occurred, providing a chronology of events including dates where possible. Please attach any documents you think may be relevant. If you have written to any person previously regarding your complaint, please provide any correspondence as well as any response received from them. If appropriate, tell us what you would like us to do to resolve your complaint.

DO NOT ATTACH ORIGINAL DOCUMENTS AS THESE SHOULD BE RETAINED BY YOU.